



CITY OF CHARLOTTESVILLE
Department of Finance
Utility Billing Office
PO BOX 591
CHARLOTTESVILLE VA 22902-0591

434 970-3211
434 970-3212 FAX
866 660-5185 Credit Card Payments

0000001 I=000000



TI [REDACTED]
E MAIN ST
CHARLOTTESVILLE VA 22902-5234

Service Address: [REDACTED] E MAIN ST

Account Number: 10 [REDACTED]

PAST DUE NOTICE

TOTAL BALANCE DUE - \$373.10
PAST DUE AMOUNT - \$176.76

Our records indicate that your account is past due.

If payment of the past due amount is not made, the City of Charlottesville will initiate utility service disconnection proceedings. To prevent service from being cut off, payment of the past due amount, or satisfactory arrangements, must be paid at our office by 12/11/2021.

If services are disconnected, payment of the total balance due, a reconnection fee and security deposit may be required prior to restoration of services.

If the past due amount has already been paid, please disregard this notice.

If there are previous past due amounts not yet paid, you are subject to disconnection immediately.

PLEASE DETACH AND RETURN THIS PORTION WITH CHECK PAYABLE TO CITY OF CHARLOTTESVILLE



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Department of Finance
Utility Billing Office
PO BOX 591
CHARLOTTESVILLE VA 22902-0591

Notice Date	12/01/2021	Account No.	10 [REDACTED]	Past Due:	\$176.76
Service Address	[REDACTED] E MAIN ST	Amount Paid:		\$	

TI [REDACTED]
E MAIN ST
CHARLOTTESVILLE VA 22902-5234

1000000010000170000000000176760

1201 593596/3942539 0000001 1

Rate Information

Rate Schedules are available on our website at www.charlottesville.gov/602/Utility-Billing or we will mail/fax you one at your request.

Purchased Gas Adjustment (PGA) is the adjustment by which gas rates are increased or decreased to reflect changes in the cost of gas the city purchases from our supplier.

Thermal Factor is a means by which gas consumption is adjusted to account for the heat content of the gas purchased during the billing period. This factor converts the cubic foot consumption registered by the gas meter to a thermal measurement and is necessary because the city purchases gas based on the heat content not on volume.

Cu.Ft. means cubic feet. Both gas and water are measured in cubic feet. 1 cubic foot of water is equal to 7.48 gallons of water.

Other Helpful Information

GAP stands for Gas Assistance Program. The City of Charlottesville manages a program to help customers, who qualify, with their winter gas heat bills. You may donate to the program by filling in the box on the payment stub and including the amount along with your utility payment.

The **Budget Plan** is for residential customers who use gas for heating in the winter. The plan helps to spread the cost of winter heat bills over twelve months. The monthly amount is based on past history at the residence and will include water and sewer if applicable.

The City of Charlottesville, at times, will offer **Rebates** to our customers. To see if we have any rebates available, call or check our website.

Payment Options

You can have your monthly bill direct debited from your bank account. Find out more about **Easy Pay** by visiting www.charlottesville.gov/602/Utility-Billing or calling us at 434 970-3211. Also, you may pay by **credit or debit card** at www.charlottesville.gov/753/Pay or by calling 1-866-660-5185. You can pay in person in City Hall or by mail if you prefer.



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P [REDACTED]
 ATTN: [REDACTED]
 BERKMAR CIR
 CHARLOTTESVILLE VA 22901-1464

Service Address: [REDACTED] GARRETT ST

Account Number: 11 [REDACTED]

PAST DUE NOTICE

TOTAL BALANCE DUE - \$3,781.43
 PAST DUE AMOUNT - \$113.63

Our records indicate that your account is past due.

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 CHARLOTTESVILLE VA 22902-0591

Notice Date	12/01/2021	Account No.	11 [REDACTED]	Past Due:	\$113.63
Service Address	[REDACTED] GARRETT ST	Amount Paid:		\$	

PI [REDACTED]
 ATTN: [REDACTED]
 BERKMAR CIR
 CHARLOTTESVILLE VA 22901

1000000011102670000000000113636

1201 593596/3942539 00000002 1

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