



## HOW TO GET A NEW GAS SERVICE LINE:

Contact the Gas Marketing Office at 970-3812 to schedule an appointment to fill out the application and find a place for the meter.

### WHAT HAPPENS AFTER I SIGN UP FOR GAS SERVICE?

1. In about 3 weeks, we will install your gas line from the street to the meter. You do not need to be at your home, and we are responsible for calling VA811.
2. Within 10 days, a Gas Technician will install the gas meter.
3. The homeowner is responsible for any gas lines beyond the meter. A plumber will connect the meter to the gas appliances.
4. **INSPECTIONS:** The homeowner is responsible for getting all necessary permits. Please contact the City Inspections at 970-3182 or County Inspections at 296-5832 for more information.
5. After the inspection is completed, the City or County inspections department will contact Charlottesville Gas.
6. A Gas Technician will unlock your meter within 24 hours of inspection, and your service will begin.

### GAS METER INFORMATION:

- Meters cannot be installed within 3 feet of fresh air intakes, electrical equipment, or windows that open.

### HOW TO GET YOUR DEPOSIT WAIVED:

- Submit a letter from another utility company where you have had previous service within the past 24 months. You must have had an acceptable credit record for 1 year.
- Deposit can also be waived if you have had city gas service within the past 24 months and have had an acceptable credit record for 1 year.

### REBATES:

**Tankless Water Heater:** Switch from a conventional tank water heater to an energy saver tankless natural gas water heater and receive \$200.00.

**Programmable Thermostat:** Up to \$100.00 cash back to be used to cover the cost of the thermostat or installation.

### COST INFORMATION

Connection fee: **\$30**

First 150 ft. of gas line and meter: **Free with at least one qualifying appliance**

Qualifying appliances: **furnace, water heater, clothes dryer, range**

Each foot over 150: **contact Gas Marketing for a quote**

Each foot of line for gas fireplace or power generator only: **contact Gas Marketing for a quote**

Upsized meter for use with power generator: **contact Gas Marketing for a quote**

“Farm tap”(required to install service connection to transmission line): **contact Gas Marketing for a quote**

Deposit, residential heating: **\$250.00**

Deposit, residential non-heating: **\$75.00**

Monthly charge: **\$10.00**

For more information, contact the Gas Marketing Office at 970-3812 or [gasmarketing@charlottesville.org](mailto:gasmarketing@charlottesville.org)