Community Needs & Impediments to Fair Housing Survey

507
Total Responses
Q1: Please select the option that best represents you.

Answered: 503    Skipped: 4

- I am a service provider...
  - 16.30%

- I am a resident...
  - 76.74%

- Other (please specify)
  - 6.96%
Q2: How old are you?

Answered: 502    Skipped: 5
Q3: Are you of Hispanic, Latino, or Spanish origin?
Answered: 505  Skipped: 2

- Yes: 2.97%
- No: 93.07%
- Prefer not to say: 3.96%
Q4: How would you describe yourself? Please Check all that apply.

Answered: 505    Skipped: 2
Q5: Including yourself, how many people live in your home?

Answered: 502    Skipped: 5

- 1 person: 21.12%
- 2 people: 39.24%
- 3 people: 16.53%
- 4 people: 16.14%
- 5 people: 4.38%
- 6 or more: 2.59%
Q6: What is your approximate average annual household income (include all members of your household)?

Answered: 487   Skipped: 20
Q7: Of the following, which best describes your current living situation?

Answered: 493    Skipped: 14

- Adult with children (un... 29.41%
- Adult with no children 30.63%
- Adult with children not... 9.33%
- Senior adult, age 65 or older 20.49%
- Other (please specify) 10.14%
Q8: What locality do you live in?

Answered: 496    Skipped: 11

- Albemarle: 30.65%
- City of Charlottesville: 56.05%
- Fluvanna: 4.84%
- Greene: 2.02%
- Louisa: 2.02%
- Nelson: 2.02%
- Other (please specify): 2.42%
Q9: The federal Fair Housing Act prohibits discrimination in the sale, rental, and financing of housing based on race, color, national origin, religion, sex, familial status, and disability. Of those, which do you think is the most prevalent factor in housing discrimination in our region?

Answered: 440    Skipped: 67
Q10: Where would you refer someone if they felt their fair housing rights had been violated?

384 free responses (top 6 responses shown)

- **Legal Aid**: 30.20%
- **Housing Office**: 17.20%
- **Attorney/Lawyer**: 5.70%
- **Office of Human Rights**: 5.50%
- **HUD**: 4.70%
- **PHA**: 3.70%
Q11: Have you, or has someone you know experienced housing discrimination in any of the following areas?

Answered: 208    Skipped: 299

- Renting an apartment: 17.76% I have, 86.18% I know someone who has
- Finding a home to buy: 18.89% I have, 84.44% I know someone who has
- Obtaining a mortgage: 18.39% I have, 83.91% I know someone who has
- Obtaining reasonable...: 7.69% I have, 92.31% I know someone who has
- Obtaining Insurance: 20.29% I have, 82.61% I know someone who has
Q12: Did you or the person you know report the discrimination?

Answered: 245    Skipped: 262

- Yes: 8.16%
- No, because I didn't know: 13.88%
- No, because it is too time: 4.08%
- No, because I was afraid of: 4.90%
- No, because I don't believe: 30.61%
- Other (please specify): 38.37%
Q13: How well informed do you feel personally about housing discrimination laws?

Answered: 448    Skipped: 59

- Very well informed: 18.30%
- Somewhat informed: 43.97%
- Somewhat uninformed: 24.11%
- Not informed at all: 13.62%
Q14: Were you aware of the Fair Housing Act and Virginia Fair Housing Law before taking this survey?

Answered: 448    Skipped: 59

- Yes: 68.30%
- No: 20.09%
- Not Sure: 11.61%
Q15: Have you ever received fair housing training?

Answered: 448    Skipped: 59
Q16: Have you or has someone you know faced any of the following housing-related challenges? Please check all that apply.

Answered: 411    Skipped: 96

- Housing is too expensive: 96.84%
- I am afraid of being evicted: 24.33%
- Have a felony/criminal record: 32.12%
- I don't have adequate access to transportation: 46.23%
- I can't pay my rent or...: 38.44%
- I worry about my rent going up: 57.91%
- I can't find a landlord that...: 30.41%
- I want to buy a home, but...: 56.45%
- I am homeless and can't...: 25.30%
- I have poor credit and...: 39.17%
- I have a disability and...: 24.33%
- Other (please specify): 10.22%
Q17: From the list below, are there any localities in our region that you believe have fair housing problems? Please check all that apply.

Answered: 327 Skipped: 180
Q18: Are you aware of any questionable practices or barriers to fair housing in any of the following areas?

Answered: 376    Skipped: 131

- Land use policies: 35.03% aware, 64.97% not aware
- Zoning laws: 43.10% aware, 56.90% not aware
- Occupancy standards or...: 38.39% aware, 61.61% not aware
- Mortgage lending or...: 44.31% aware, 55.69% not aware

I am aware    I am not aware
Q19: Please choose the five (5) housing issues most in need of attention in your community.

Answered: 430    Skipped: 77

<table>
<thead>
<tr>
<th>Issue</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Temporary housing</td>
<td>39.53%</td>
</tr>
<tr>
<td>Rental assistance</td>
<td>39.30%</td>
</tr>
<tr>
<td>Foreclosure prevention</td>
<td>11.86%</td>
</tr>
<tr>
<td>Access to Fair Housing</td>
<td>12.56%</td>
</tr>
<tr>
<td>Affordable rental housing</td>
<td>83.02%</td>
</tr>
<tr>
<td>Affordable rental housing</td>
<td>57.91%</td>
</tr>
<tr>
<td>Affordable rental housing</td>
<td>37.44%</td>
</tr>
<tr>
<td>Affordable housing with...</td>
<td>36.51%</td>
</tr>
<tr>
<td>Development of new affordable housing</td>
<td>66.51%</td>
</tr>
<tr>
<td>First-time home buyer</td>
<td>27.21%</td>
</tr>
<tr>
<td>Homeowner rehabilitation</td>
<td>16.98%</td>
</tr>
<tr>
<td>Maintenance of rental housing</td>
<td>32.33%</td>
</tr>
<tr>
<td>Handicapped accessibility</td>
<td>6.74%</td>
</tr>
<tr>
<td>Other (please specify)</td>
<td>6.28%</td>
</tr>
</tbody>
</table>
Q20: Please pick the three (3) most critical needs for RENTAL housing in your community.

Answered: 430    Skipped: 77
Q21: Pick the three (3) most critical needs for HOMEOWNERSHIP housing in your community.

Answered: 430    Skipped: 77
Q22: Please identify the level of need for housing for each of the special populations listed below. The Income table above can be used to help answer this question.

Answered: 374    Skipped: 133

<table>
<thead>
<tr>
<th>Population</th>
<th>LOW NEED</th>
<th>MODERATE NEED</th>
<th>HIGH NEED</th>
<th>CRITICAL NEED</th>
<th>TOTAL</th>
<th>WEIGHTED AVERAGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Seniors</td>
<td>1.44%</td>
<td>35.06%</td>
<td>41.67%</td>
<td>21.84%</td>
<td>348</td>
<td>2.84</td>
</tr>
<tr>
<td>Chronically homeless</td>
<td>3.59%</td>
<td>17.40%</td>
<td>36.19%</td>
<td>42.82%</td>
<td>362</td>
<td>3.18</td>
</tr>
<tr>
<td>Persons with drug/alcohol dependence</td>
<td>4.90%</td>
<td>31.41%</td>
<td>42.65%</td>
<td>21.04%</td>
<td>347</td>
<td>2.80</td>
</tr>
<tr>
<td>Persons with mental illness</td>
<td>2.29%</td>
<td>22.64%</td>
<td>41.55%</td>
<td>33.52%</td>
<td>349</td>
<td>3.06</td>
</tr>
<tr>
<td>Persons with disabilities</td>
<td>0.87%</td>
<td>33.82%</td>
<td>41.04%</td>
<td>24.28%</td>
<td>346</td>
<td>2.89</td>
</tr>
<tr>
<td>Domestic violence survivors</td>
<td>2.60%</td>
<td>24.86%</td>
<td>40.46%</td>
<td>32.08%</td>
<td>346</td>
<td>3.02</td>
</tr>
<tr>
<td>Abused children</td>
<td>2.06%</td>
<td>22.42%</td>
<td>36.58%</td>
<td>38.94%</td>
<td>339</td>
<td>3.12</td>
</tr>
<tr>
<td>Persons with HIV/AIDS</td>
<td>12.73%</td>
<td>47.58%</td>
<td>31.21%</td>
<td>8.48%</td>
<td>330</td>
<td>2.35</td>
</tr>
<tr>
<td>Large families (5 or more persons)</td>
<td>5.54%</td>
<td>36.15%</td>
<td>37.03%</td>
<td>21.28%</td>
<td>343</td>
<td>2.74</td>
</tr>
<tr>
<td>Very low income (under 30% AMI)</td>
<td>2.17%</td>
<td>8.42%</td>
<td>32.88%</td>
<td>56.52%</td>
<td>368</td>
<td>3.44</td>
</tr>
<tr>
<td>Low to moderate income (51%-80% AMI)</td>
<td>1.64%</td>
<td>18.03%</td>
<td>45.63%</td>
<td>34.70%</td>
<td>366</td>
<td>3.13</td>
</tr>
</tbody>
</table>
Q23: Please provide any additional comments
The following questions were asked only of City residents
Q24: Please rate the level of importance of the following issues to you and your community.

Answered: 253   Skipped: 254

<table>
<thead>
<tr>
<th>Issue</th>
<th>VERY IMPORTANT</th>
<th>IMPORTANT</th>
<th>NEUTRAL</th>
<th>UNIMPORTANT</th>
<th>VERY UNIMPORTANT</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Affordable Housing</td>
<td>79.37%</td>
<td>16.67%</td>
<td>3.17%</td>
<td>0.00%</td>
<td>0.79%</td>
<td>252</td>
</tr>
<tr>
<td></td>
<td>200</td>
<td>42</td>
<td>8</td>
<td>0</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>Public Infrastructure Improvements</td>
<td>38.80%</td>
<td>53.20%</td>
<td>6.00%</td>
<td>0.40%</td>
<td>1.60%</td>
<td>250</td>
</tr>
<tr>
<td></td>
<td>97</td>
<td>133</td>
<td>15</td>
<td>1</td>
<td>4</td>
<td></td>
</tr>
<tr>
<td>Economic Development, Business Development, and Job Creation</td>
<td>32.93%</td>
<td>43.78%</td>
<td>20.88%</td>
<td>2.01%</td>
<td>0.40%</td>
<td>249</td>
</tr>
<tr>
<td></td>
<td>82</td>
<td>109</td>
<td>52</td>
<td>5</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Social Services and Support Services</td>
<td>50.60%</td>
<td>36.25%</td>
<td>11.16%</td>
<td>0.80%</td>
<td>1.20%</td>
<td>251</td>
</tr>
<tr>
<td></td>
<td>127</td>
<td>91</td>
<td>28</td>
<td>2</td>
<td>3</td>
<td></td>
</tr>
</tbody>
</table>
Q25: In your opinion, what is most needed by you and your community? Please select five (5).

Answered: 254    Skipped: 253

- Streetscape improvements: 50.39%
- Accessibility/safety: 20.08%
- Sewer/drainage improvements: 9.84%
- Enforcement of building and...: 11.81%
- Nuisance abatement: 12.60%
- Parks & open space: 46.85%
- Recreational facilities: 12.99%
- Public transportation: 56.30%
- Childcare centers: 37.40%
- Community centers (sen...): 30.71%
- Community services: 16.93%
- Community facilities: 33.46%
- Housing: 79.13%
- Beautification/enhanced pub...: 17.72%
- Other (please specify): 20.08%
Q26: Please choose the three (3) greatest ECONOMIC needs in your community.

Answered: 254    Skipped: 253

- Job training & employment: 77.17%
- Job development: 64.57%
- Training & technical: 32.68%
- Business loans & access to: 22.05%
- Improvement of commercial &: 5.91%
- Public infrastructure: 57.87%
- Other (please specify): 20.47%
Q27: Please choose the five (5) services that would benefit you and your community most.

Answered: 254    Skipped: 253
Q28: Please indicate the level of need for the following, specific to the needs of someone who is homeless.

Answered: 239    Skipped: 268

<table>
<thead>
<tr>
<th></th>
<th>LOW NEED</th>
<th>MODERATE NEED</th>
<th>HIGH NEED</th>
<th>CRITICAL NEED</th>
<th>TOTAL</th>
<th>WEIGHTED AVERAGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Job training</td>
<td>2.61%</td>
<td>31.30%</td>
<td>47.83%</td>
<td>18.26%</td>
<td>230</td>
<td>2.82</td>
</tr>
<tr>
<td>Case management/life skills</td>
<td>1.73%</td>
<td>15.58%</td>
<td>37.66%</td>
<td>45.02%</td>
<td>231</td>
<td>3.26</td>
</tr>
<tr>
<td>Substance abuse treatment</td>
<td>0.85%</td>
<td>16.17%</td>
<td>37.87%</td>
<td>45.11%</td>
<td>235</td>
<td>3.27</td>
</tr>
<tr>
<td>Mental health care</td>
<td>0.43%</td>
<td>7.69%</td>
<td>35.47%</td>
<td>56.41%</td>
<td>234</td>
<td>3.48</td>
</tr>
<tr>
<td>Physical health care</td>
<td>0.87%</td>
<td>15.15%</td>
<td>45.02%</td>
<td>38.96%</td>
<td>231</td>
<td>3.22</td>
</tr>
<tr>
<td>Housing placement</td>
<td>1.69%</td>
<td>8.02%</td>
<td>30.80%</td>
<td>59.49%</td>
<td>237</td>
<td>3.48</td>
</tr>
<tr>
<td>Education opportunities</td>
<td>2.60%</td>
<td>36.80%</td>
<td>42.86%</td>
<td>17.75%</td>
<td>231</td>
<td>2.76</td>
</tr>
<tr>
<td>Conflict/dispute resolution</td>
<td>12.61%</td>
<td>44.78%</td>
<td>31.30%</td>
<td>11.30%</td>
<td>230</td>
<td>2.41</td>
</tr>
<tr>
<td>Legal aid</td>
<td>10.39%</td>
<td>38.53%</td>
<td>34.20%</td>
<td>16.88%</td>
<td>231</td>
<td>2.58</td>
</tr>
</tbody>
</table>