



## **COMPLEMENTARY PARATRANSIT FOR VISITORS**

As required by 49 CFR § 37.127, CAT shall treat as eligible for its complementary paratransit service all visitors who present documentation that they are ADA paratransit eligible, under the criteria of § 37.125, in the jurisdiction in which they reside. Visitors to Charlottesville, VA who are disabled and require paratransit services, shall, for the period of their visit, have the same rights and privileges regarding ADA paratransit service as an eligible local user.

A visitor is defined as someone who does not reside in the jurisdiction or jurisdictions served by the public entity or other public entities with which it coordinates paratransit service.

Visitors must contact CAT's ADA Eligibility Coordinator in order to be approved for ADA Paratransit Services. CAT's ADA Eligibility Coordinator will notify CAT's ADA Paratransit Provider regarding out of town ADA Paratransit Passengers who have been authorized to use ADA paratransit services.

Visitor ADA Eligibility will be approved under the following conditions:

- (1) Documentation presented from visitor's "home" jurisdiction's ADA paratransit system. CAT will give "full faith and credit" to the ID card or other ADA documentation from the other entity.
- (2) If the individual has no such documentation, CAT may require the provision of proof of visitor status (i.e., proof of residence somewhere else) and, if the individual's disability is not apparent, may require proof of the disability (e.g., a letter from a doctor or rehabilitation professional).
- (3) No documentation of disability is required if the visitor's disability is apparent, such as, for example, an individual who is blind and cannot navigate the fixed route system independently.

CAT is not required to provide paratransit service to a visitor for more than **twenty-one [21] days per year**; that is, per 365-day period from the first day of use.

**For ADA Visitor Eligibility, please call CAT's ADA Line  
434-970-3649, option 2**