

**THE NCS**<sup>TM</sup>  
The National Citizen Survey<sup>TM</sup>

## Charlottesville, VA

Comparisons by Geographic Subgroups

2018



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# Summary

The National Citizen Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. Communities conducting The NCS can choose from a number of optional services to customize the reporting of survey results. Charlottesville’s Comparisons by Geographic Subgroups Report is part of a larger project for the City and additional reports are available under separate cover. This report discusses differences in opinion of survey respondents by neighborhood.

## Understanding the Tables

For most of the questions, one number appears for each question. Responses have been summarized to show only the proportion of respondents giving a certain answer; for example, the percent of respondents who rated the quality of life as “excellent” or “good,” or the percent of respondents who participated in an activity at least once. It should be noted that when a table that does include all responses (not a single number) for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

The subgroup comparison tables contain the crosstabulations of survey questions by neighborhood. Chi-square or ANOVA tests of significance were applied to these breakdowns of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent “real” differences among those populations. As subgroups vary in size and each group (and each comparison to another group) has a unique margin of error, statistical testing is used to determine whether differences between subgroups are statistically significant. Statistical testing was not performed on multiple-response questions.

Each column in the following tables is labeled with a letter for each subgroup being compared. The “Overall” column, which shows the ratings for all respondents, also has a column designation of “(A)”, but no statistical tests were done for the overall rating.

For each pair of subgroup ratings within a row (a single question item) that has a statistically significant difference, an upper case letter denoting significance is shown in the cell with the larger column proportion. The letter denotes the subgroup with the smaller column proportion from which it is statistically different. Subgroups that have no upper case letter denotation in their column and that are also not referred to in any other column were not statistically different.

For example, in Table A below, respondents in Districts 1 (A) and 2 (B) gave significantly lower ratings to overall quality of life than respondents in Districts 3 (C) and 4 (D), as denoted by the “A B” listed in the cell of the ratings for Districts 3 and 4. The overall quality of life rating in District 4 (D) also was significantly lower than that of District 3 (C) (as indicated by the “D” in the rating for District 3).

Figure 1: Community Characteristics – General (Example Only)

Percent rating positively (e.g., excellent/good)	District				Overall (A)
	District 1 (A)	District 2 (B)	District 3 (C)	District 4 (D)	
The overall quality of life in ABC	73%	74%	79% A B D	76% A B	78%
Overall image or reputation of ABC	65%	66%	69% A B	71% A B C	70%
ABC as a place to live	80%	81%	85% A B D	82% A B	84%

Six geographic subareas were tracked for comparison and the number of completed surveys for each are in the figure below. While residents' experiences and opinions did vary in many cases by their neighborhood, a clear pattern of how geographic location impacted opinion did not emerge. For example, those in one neighborhood may have had higher ratings than other neighborhood for some items in a topic area, but also some lower ratings under that same topic. Thus despite some variability, no neighborhood appeared to have consistently higher or lower ratings.

Figure 2: Geographic Areas

Area	Number of Completed Surveys	Response Rate
Greenbrier, Barracks/Rugby, Meadows	63	31%
JPA, Fry's Springs, Johnson Village	76	24%
Venable, Lewis Mountain, Barracks Road	55	16%
Rose Hill, 10th and Page, Starr Hill and Fifeville	44	19%
North Downtown, Locust Grove, Martha Jefferson	102	30%
Ridge, Belmont, Woolen Mills	72	24%
Area unknown	2	N/A

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Table 1: Community Characteristics - General

Percent rating positively (e.g., excellent/good)	Neighborhood						Overall (A)
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
	(A)	(B)	(C)	(D)	(E)	(F)	
The overall quality of life in Charlottesville	67%	91% A D E	91% A D E	69%	78%	82% A	81%
Overall image or reputation of Charlottesville	58%	59%	63%	65%	55%	55%	59%
Charlottesville as a place to live	73%	93% A E	91% A	93% A E	81%	87% A	87%
Your neighborhood as a place to live	88%	94% F	87%	85%	86%	78%	87%
Charlottesville as a place to raise children	76%	86%	85%	76%	89%	84%	83%
Charlottesville as a place to retire	75%	74%	76%	86% F	76%	66%	75%
Overall appearance of Charlottesville	82%	87%	96% A D E	77%	84%	88%	86%

Table 2: Community Characteristics - Safety

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Neighborhood						Overall (A)
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
	(A)	(B)	(C)	(D)	(E)	(F)	
Overall feeling of safety in Charlottesville	87% C	74%	70%	72%	77%	81%	76%
In your neighborhood during the day	91%	96%	92%	94%	95%	92%	94%
In Charlottesville's downtown/commercial area during the day	91%	96% D	89%	85%	88%	91%	90%

Table 3: Community Characteristics - Mobility

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Neighborhood						Overall (A)
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
	(A)	(B)	(C)	(D)	(E)	(F)	
Overall ease of getting to the places you usually have to visit	65% B	48%	70% B	71% B	70% B	68% B	64%
Traffic flow on major streets	31%	21%	30%	26%	38% B	26%	29%
Ease of public parking	14%	26% D	17%	10%	24%	32% A C D	21%
Ease of travel by car in Charlottesville	39%	48%	63% A D	40%	54%	56%	51%
Ease of travel by public transportation in Charlottesville	23%	43%	47% A E	45%	26%	35%	39%
Ease of travel by bicycle in Charlottesville	28%	38%	46% F	34%	28%	22%	33%
Ease of walking in Charlottesville	50%	55%	67%	76% A B E	57%	69% A	62%
Availability of paths and walking trails	60%	65%	68%	76%	65%	69%	67%

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Table 4: Community Characteristics - Natural Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Neighborhood						Overall (A)
	Greenbrier, Barracks/Rugby, Meadows (A)	JPA, Fry's Springs, Johnson Village (B)	Venable, Lewis Mountain, Barracks Road (C)	Rose Hill, 10th and Page, Starr Hill and Fifeville (D)	North Downtown, Locust Grove, Martha Jefferson (E)	Ridge, Belmont, Woolen Mills (F)	
Quality of overall natural environment in Charlottesville	88%	82%	92%	84%	82%	82%	85%
Air quality	81%	88%	100% A B D	79%	90%	90%	89%
Cleanliness of Charlottesville	82%	82%	85%	75%	77%	84%	81%

Table 5: Community Characteristics - Built Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Neighborhood						Overall (A)
	Greenbrier, Barracks/Rugby, Meadows (A)	JPA, Fry's Springs, Johnson Village (B)	Venable, Lewis Mountain, Barracks Road (C)	Rose Hill, 10th and Page, Starr Hill and Fifeville (D)	North Downtown, Locust Grove, Martha Jefferson (E)	Ridge, Belmont, Woolen Mills (F)	
Overall "built environment" of Charlottesville (including overall design, buildings, parks and transportation systems)	59%	53%	76% B D E F	53%	53%	52%	57%
Public places where people want to spend time	70%	73%	87% A E	78%	71%	74%	75%
Variety of housing options	19%	41% A F	33%	31%	27%	26%	30%
Availability of affordable quality housing	18%	15%	22%	14%	18%	24%	18%
Overall quality of new development in Charlottesville	48%	52%	46%	58% E	39%	65% C E	51%

Table 6: Community Characteristics - Economy

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Neighborhood						Overall (A)
	Greenbrier, Barracks/Rugby, Meadows (A)	JPA, Fry's Springs, Johnson Village (B)	Venable, Lewis Mountain, Barracks Road (C)	Rose Hill, 10th and Page, Starr Hill and Fifeville (D)	North Downtown, Locust Grove, Martha Jefferson (E)	Ridge, Belmont, Woolen Mills (F)	
Overall economic health of Charlottesville	69%	68%	73% D	54%	63%	72% D	67%
Charlottesville as a place to work	59%	70%	65%	61%	78% A D	74%	69%
Charlottesville as a place to visit	86%	94% D	96% D	81%	91%	89%	90%
Employment opportunities	62%	46%	57%	59%	60%	58%	56%
Shopping opportunities	63%	71%	67%	73%	73%	65%	69%
Cost of living in Charlottesville	26%	19%	26%	17%	24%	20%	22%
Overall quality of business and service establishments in Charlottesville	72%	79%	82%	77%	76%	77%	78%
Vibrant downtown/commercial area	73%	78%	78%	74%	78%	79%	77%

Table 7: Community Characteristics - Recreation and Wellness

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Neighborhood						Overall (A)
	Greenbrier, Barracks/Rugby, Meadows (A)	JPA, Fry's Springs, Johnson Village (B)	Venable, Lewis Mountain, Barracks Road (C)	Rose Hill, 10th and Page, Starr Hill and Fifeville (D)	North Downtown, Locust Grove, Martha Jefferson (E)	Ridge, Belmont, Woolen Mills (F)	
Health and wellness opportunities in Charlottesville	78%	87%	93% A E F	86%	78%	79%	84%
Fitness opportunities (including exercise classes and paths or trails, etc.)	79%	86%	86%	79%	81%	84%	83%

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Percent rating positively (e.g., excellent/good, very/somewhat safe)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Recreational opportunities	86%	88% E	83%	90% E	76%	87%	85%
Availability of affordable quality food	60%	76% C D F	58%	57%	64%	58%	64%
Availability of affordable quality health care	74% D	66% D	68% D	40%	59% D	59% D	61%
Availability of preventive health services	78%	68%	68%	60%	71%	65%	68%
Availability of affordable quality mental health care	46%	38%	50%	45%	40%	49%	44%

Table 8: Community Characteristics - Education and Enrichment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Overall opportunities for education and enrichment	85% F	89% F	90% F	79%	83% F	68%	83%
Availability of affordable quality child care/preschool	39%	29%	35%	50%	33%	41%	38%
K-12 education	81%	64%	90% B	77%	70%	67%	73%
Adult educational opportunities	89% F	76%	82%	71%	80%	70%	77%
Opportunities to attend cultural/arts/music activities	85%	89%	79%	94% C E	79%	90%	86%

Table 9: Community Characteristics - Community Engagement

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Opportunities to participate in social events and activities	86%	76%	72%	85%	80%	78%	79%
Opportunities to volunteer	90%	81%	77%	86%	83%	90%	84%
Opportunities to participate in community matters	82%	68%	71%	75%	82%	84% B	77%
Openness and acceptance of the community toward people of diverse backgrounds	57%	48%	52%	55%	63% B	56%	55%
Neighborliness of residents in Charlottesville	76% B C	58%	52%	66%	67%	69% C	64%

Table 10: Governance - General

Percent rating positively (e.g., excellent/good)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
The City of Charlottesville	69%	78%	69%	72%	77%	74%	74%
The value of services for the taxes paid to Charlottesville	55%	60%	69%	59%	53%	50%	57%

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Percent rating positively (e.g., excellent/good)	Neighborhood						Overall (A)
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
	(A)	(B)	(C)	(D)	(E)	(F)	
The overall direction that Charlottesville is taking	37%	52%	61% A E	61% A E	38%	58% A E	52%
The job Charlottesville government does at welcoming citizen involvement	52%	33%	55% B	66% B E	41%	60% B E	50%
Overall confidence in Charlottesville government	36%	46%	54%	61% A E	38%	48%	47%
Generally acting in the best interest of the community	40%	41%	55%	58%	40%	50%	46%
Being honest	30%	36%	62% A B E	44%	37%	57% A B E	45%
Treating all residents fairly	29%	26%	52% A B	36%	35%	51% A B	39%
Overall customer service by Charlottesville employees (police, receptionists, planners, etc.)	78% C	73%	58%	81% C	75%	72%	73%
The Federal Government	34%	36%	38%	39%	48%	40%	40%

Table 11: Governance - Safety

Percent rating positively (e.g., excellent/good)	Neighborhood						Overall (A)
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
	(A)	(B)	(C)	(D)	(E)	(F)	
Police/Sheriff services	67%	60%	72%	70%	61%	70%	66%
Fire services	96%	88%	96%	94%	84%	92%	91%
Ambulance or emergency medical services	95%	86%	96%	98% B	95%	95%	94%
Crime prevention	57%	54%	61%	65%	60%	81% A B E	63%
Fire prevention and education	87% B	68%	78%	87% B	74%	92% B E	80%
Animal control	70%	71%	77%	80%	70%	82%	75%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	48%	54%	72% A	64%	52%	56%	57%

Table 12: Governance - Mobility

Percent rating positively (e.g., excellent/good)	Neighborhood						Overall (A)
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
	(A)	(B)	(C)	(D)	(E)	(F)	
Traffic enforcement	54%	42%	71% B	69% B	56%	55%	56%
Street repair	57%	44%	54%	40%	56%	46%	49%
Street cleaning	61%	73%	71%	64%	60%	61%	65%
Street lighting	57%	51%	38%	43%	46%	53%	48%
Snow removal	74%	57%	62%	66%	60%	58%	62%
Sidewalk maintenance	55%	43%	61% B	44%	47%	50%	49%
Traffic signal timing	41%	42%	49%	51%	47%	50%	46%
Bus or transit services	49%	51%	61%	61%	54%	56%	55%

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Table 13: Governance - Natural Environment

Percent rating positively (e.g., excellent/good)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Garbage collection	77%	77%	81%	79%	85%	87%	81%
Recycling	75%	76%	65%	76%	70%	73%	72%
Yard waste pick-up	73%	71%	72%	76%	68%	71%	72%
Drinking water	78%	70%	68%	72%	66%	74%	71%
Preservation of natural areas such as open space, farmlands and greenbelts	50%	61%	51%	41%	52%	48%	52%

Table 14: Governance - Built Environment

Percent rating positively (e.g., excellent/good)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Storm drainage	43%	47%	63%	50%	53%	51%	51%
Sewer services	67%	77%	90% A	82%	75%	87% A	80%
Power (gas) utility	90% E	80%	87% E	88% E	70%	85% E	82%
Utility billing	84%	80%	81%	76%	74%	73%	78%
Land use, planning and zoning	33%	35%	43%	41%	36%	31%	36%
Code enforcement (weeds, abandoned buildings, etc.)	33%	33%	36%	41%	42%	39%	38%
Cable television	37%	37%	52%	58%	58%	49%	48%

Table 15: Governance - Economy

Percent rating positively (e.g., excellent/good)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Economic development	38%	43%	34%	52%	48%	63% A B C	48%

Table 16: Governance - Recreation and Wellness

Percent rating positively (e.g., excellent/good)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
City parks	87%	82%	83%	81%	83%	82%	83%
Recreation programs or classes	91% B	70%	84%	83%	85%	76%	81%
Recreation centers or facilities	77%	83%	87%	82%	79%	84%	82%
Health services	58%	73%	73%	78% A	70%	72%	71%



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Table 17: Governance - Education and Enrichment

Percent rating positively (e.g., excellent/good)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
	(A)	(B)	(C)	(D)	(E)	(F)	(A)
Public library services	95%	89%	95%	94%	86%	93%	92%
City-sponsored special events	71%	77%	77%	75%	73%	70%	74%

Table 18: Governance - Community Engagement

Percent rating positively (e.g., excellent/good)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
	(A)	(B)	(C)	(D)	(E)	(F)	(A)
Public information services	71%	64%	74%	84% B	69%	76%	72%

Table 19: Participation General

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
	(A)	(B)	(C)	(D)	(E)	(F)	(A)
Sense of community	62%	57%	57%	68%	72% B	63%	63%
Recommend living in Charlottesville to someone who asks	76%	88%	85%	91% A	80%	82%	84%
Remain in Charlottesville for the next five years	75% C	67% C	42%	70% C	87% B C D	73% C	69%
Contacted the City of Charlottesville (in-person, phone, email or web) for help or information	52% C	38%	27%	62% B C	49% C	63% B C	47%

Table 20: Participation - Safety

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
	(A)	(B)	(C)	(D)	(E)	(F)	(A)
Was NOT the victim of a crime	90%	95% C D	81%	83%	95% C D	85%	89%
Did NOT report a crime	76%	84% D	79%	68%	81%	80%	79%
Stocked supplies in preparation for an emergency	63% F	50%	62% F	44%	47%	41%	51%

Table 21: Participation - Mobility

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
	(A)	(B)	(C)	(D)	(E)	(F)	(A)
Walked or biked instead of driving	63%	85% A	79% A	80% A	86% A	86% A	81%
Carpooled with other adults or children instead of driving alone	46%	53% C	36%	50%	58% C	52%	50%
Used bus, rail, subway or other public transportation instead of driving	31%	59% A E F	53% A F	58% A E F	37%	28%	45%

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Table 22: Participation - Natural Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
	(A)	(B)	(C)	(D)	(E)	(F)	
Recycle at home	100% B C D F	86%	78%	87%	96% C	88%	89%
Made efforts to make your home more energy efficient	87% B C E	69% C	51%	82% C	67% C	74% C	70%
Made efforts to conserve water	88% C	78% C	61%	85% C	82% C	77% C	78%

Table 23: Participation - Built Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
	(A)	(B)	(C)	(D)	(E)	(F)	
NOT under housing cost stress	72% B C	54%	50%	53%	80% B C D	70% B C	63%
Did NOT observe a code violation	50%	60% D	65% D F	43%	59%	45%	54%

Table 24: Participation - Economy

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
	(A)	(B)	(C)	(D)	(E)	(F)	
Purchase goods or services from a business located in Charlottesville	100% D	97%	98%	94%	98%	98%	97%
Economy will have positive impact on income	25%	15%	30% B	19%	28% B	30% B	24%
Work in Charlottesville	61%	78% A C	62%	80% A C	69%	75%	72%

Table 25: Participation - Recreation and Wellness

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
	(A)	(B)	(C)	(D)	(E)	(F)	
Used Charlottesville recreation centers or their services	62%	55%	48%	58%	65% C	60%	58%
Visited a neighborhood park or City park	84%	82%	73%	85%	88% C	91% C	84%
Eat at least 5 portions of fruits and vegetables a day	81%	85%	83%	82%	81%	88%	83%
Participate in moderate or vigorous physical activity	82%	88%	84%	91%	89%	90%	88%
Reported being in "very good" or "excellent" health	64%	77% D	80% A D	52%	70% D	73% D	71%

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Table 26: Participation - Education and Enrichment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood						Overall (A)
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
	(A)	(B)	(C)	(D)	(E)	(F)	
Used Charlottesville public libraries or their services	69% B C	52%	40%	57%	64% C	73% B C	59%
Attended a City-sponsored event	71% C	55%	51%	60%	74% B C	74% B C	64%

Table 27: Participation - Community Engagement

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Neighborhood						Overall (A)
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
	(A)	(B)	(C)	(D)	(E)	(F)	
Campaigned or advocated for an issue, cause or candidate	40% B	22%	23%	41% B C	42% B C	36%	33%
Contacted Charlottesville elected officials (in-person, phone, email or web) to express your opinion	28% B C	11%	10%	35% B C	29% B C	26% B C	22%
Volunteered your time to some group/activity in Charlottesville	70% B D	41%	58% B	49%	64% B	54%	55%
Participated in a club	36%	36%	39%	25%	37%	31%	35%
Talked to or visited with your immediate neighbors	94% B C	62%	62%	93% B C	97% B C	87% B C	80%
Done a favor for a neighbor	93% B C D	62%	58%	69%	83% B C	78% B C	72%
Attended a local public meeting	39% B	12%	22%	39% B C	39% B C	34% B	29%
Watched (online or on television) a local public meeting	52% B C	22%	24%	64% B C F	54% B C	43% B C	41%
Read or watch local news (via television, paper, computer, etc.)	87% B C	64%	69%	85% B C	75%	80% B	76%
Vote in local elections	100% B C D	64%	86% B	80% B	89% B	93% B	84%

Table 28: Community Focus Areas

Percent rating positively (e.g., essential/very important)	Neighborhood						Overall (A)
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	
	(A)	(B)	(C)	(D)	(E)	(F)	
Overall feeling of safety in Charlottesville	77%	85%	80%	82%	81%	73%	80%
Overall ease of getting to the places you usually have to visit	80%	79%	78%	79%	74%	73%	77%
Quality of overall natural environment in Charlottesville	78%	74%	73%	77%	76%	81%	76%
Overall "built environment" of Charlottesville (including overall design, buildings, parks and transportation systems)	73%	75%	65%	61%	80% D	78% D	73%
Health and wellness opportunities in Charlottesville	70%	60%	66%	73%	76% B	77% B	70%
Overall opportunities for education and enrichment	75%	79%	74%	84%	89% A C	88%	82%
Overall economic health of Charlottesville	87%	81%	86%	92%	89%	92% B	87%
Sense of community	81%	72%	79%	82%	89% B	87% B	81%

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Table 29: City Priorities

For each of the following, please indicate how much of a priority, if at all, each area should be to the City: (Percent rating as "high priority" or "moderate priority").	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Prepare students for academic and vocational success	94%	98%	97%	94%	96%	94%	96%
Prepare residents for the workforce	82%	91%	96% A	89%	88%	91%	90%
Increase affordable housing options	89%	91%	97% F	94%	91%	85%	91%
Enhance financial health of residents	68%	92% A E	82%	78%	79%	80%	81%
Intentionally address issues of race and equity	88%	84%	83%	84%	82%	90%	85%
Reduce adverse impact from sudden injury and illness and the effects of chronic disease	59%	66%	63%	76% F	66%	52%	64%
Meet the safety needs of victims and reduce the risk of re-occurrence/re-victimization	80%	83%	86%	89%	85%	84%	84%
Improve community health and safety outcomes by connecting residents with effective resources	83%	86%	78%	89%	85%	87%	85%
Reduce the occurrence of crime, traffic violations and accidents in the community	79% C	76% C	56%	82% C	70%	80% C	73%
Engage in robust and context sensitive urban planning and implementation	80%	85%	78%	83%	85%	84%	83%
Provide reliable and high quality infrastructure	90% D	83%	81%	72%	92% D	94% C D	85%
Provide a variety of transportation and mobility options	89%	77%	83%	91% B	84%	88%	85%
Be responsible stewards of natural resources	89%	85%	80%	96% C	95% B C	85%	88%
Protect historic and cultural resources	76%	80%	78%	70%	75%	73%	76%
Attract and cultivate a variety of businesses	86%	81%	82%	83%	84%	84%	83%
Grow and retain viable businesses	81%	78%	72%	85%	80%	91% C	81%
Promote tourism through effective marketing	58%	63%	65%	73%	56%	76% E	65%
Integrate effective business practices and strong fiscal policies	74%	65%	76%	81% B	75%	86% B	75%
Provide responsive customer service	91% B C	75% C	56%	92% B C	80% C	85% C	79%
Foster effective community engagement	85%	75%	77%	81%	89% B	79%	81%

Table 30: Progress toward City Priorities

For each of the following, please indicate to what extent, if at all, you believe the City is making progress towards meeting each area: (Percent rating as "significant progress" or "some progress").	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Prepare students for academic and vocational success	89% E	88% E	85% E	75%	61%	77% E	79%
Prepare residents for the workforce	76%	73%	69%	64%	60%	65%	68%
Increase affordable housing options	40%	25%	48% B	48% B	29%	35%	37%
Enhance financial health of residents	42%	37%	43%	40%	42%	26%	38%
Intentionally address issues of race and equity	60%	40%	72% B	59%	57%	62% B	57%

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For each of the following, please indicate to what extent, if at all, you believe the City is making progress towards meeting each area: (Percent rating as "significant progress" or "some progress").	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
Reduce adverse impact from sudden injury and illness and the effects of chronic disease	40%	36%	49%	82% A B C E F	48%	34%	46%
Meet the safety needs of victims and reduce the risk of re-occurrence/re-victimization	45%	51%	56%	65%	50%	54%	54%
Improve community health and safety outcomes by connecting residents with effective resources	64%	46%	70% B E	75% B E	49%	68% B	60%
Reduce the occurrence of crime, traffic violations and accidents in the community	58%	65%	54%	81% C	68%	63%	65%
Engage in robust and context sensitive urban planning and implementation	43%	42%	52%	31%	40%	54%	45%
Provide reliable and high quality infrastructure	65%	55%	70% E	60%	47%	56%	58%
Provide a variety of transportation and mobility options	71% B F	46%	77% B E F	65% F	56%	42%	58%
Be responsible stewards of natural resources	51%	47%	59%	58%	65%	72% B	59%
Protect historic and cultural resources	44%	64%	64%	69% A	52%	69% A	61%
Attract and cultivate a variety of businesses	71%	60%	75%	71%	60%	76%	68%
Grow and retain viable businesses	65%	47%	71% B	70% B	64%	74% B	64%
Promote tourism through effective marketing	70%	64%	68%	67%	72%	66%	68%
Integrate effective business practices and strong fiscal policies	60%	53%	70%	71%	48%	51%	58%
Provide responsive customer service	71%	51%	74% B	77% B	56%	70% B	65%
Foster effective community engagement	51%	53%	50%	65%	53%	58%	55%

Table 31: Priority of Addressing Racial Equity

Percent "high priority" or "moderate priority"	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
How much of a priority, if at all, do you think it should be for local government to address racial equity gaps in jobs, health, and housing?	82%	88%	83%	92%	85%	86%	86%

Table 32: Progress toward Addressing Racial Equity

Percent "significant progress" or "some progress"	Neighborhood						Overall
	Greenbrier, Barracks/Rugby, Meadows	JPA, Fry's Springs, Johnson Village	Venable, Lewis Mountain, Barracks Road	Rose Hill, 10th and Page, Starr Hill and Fifeville	North Downtown, Locust Grove, Martha Jefferson	Ridge, Belmont, Woolen Mills	(A)
	(A)	(B)	(C)	(D)	(E)	(F)	
To what extent, if any, do you believe the City is making progress towards addressing racial equity gaps in jobs, health, and housing?	44%	40%	64% A B	57%	58% B	52%	52%